

Seaside Gas Service
42 Commonwealth Ave Unit 1
South Yarmouth, MA 02664



Office: 508-771-2768
Text: 508-367-9872
cassie@seasidegasservice.com

MAINTENANCE AGREEMENT CONTRACT

Maintenance Agreement Members will receive the following:

- Annual maintenance visits for HVAC equipment is included.
 - Heating equipment will be serviced in the fall/winter months
 - Cooling systems will be serviced in the spring/summer months
 - Materials used will be discounted 15%.
- All service calls will be discounted 15% for parts and labor.
- Members will receive priority scheduling.
- 24/7 Emergency services for nights, weekends and holidays at your regular discounted rate and no travel time charges.

Billing information:

- This Maintenance Agreement is structured annually and renewed as such.
- Billing will occur annually on the 1st or the 15th of the month in which you signed up.
- Invoices that are past due will be canceled and the Agreement will be terminated.
 - The Agreement may be reinstated upon payment.
 - Automated reminders will be sent to your email 2 weeks before your invoice is due.
- If you are not satisfied with the Agreement during the first 30 days of coverage, Seaside will refund you the cost, minus the regular costs of service/maintenance performed. After 30 days, this agreement is non-refundable.
- Pricing is based on the equipment at your property. Contact the office for a quote.

Covered equipment:

- Equipment must be in good working condition and meet state and local code requirements. We reserve the right to refuse service/parts on a system that we have determined to be in need of replacement.
- Eligible equipment includes: furnace, boiler, on demand water heater, standard water heater, dehumidifier, humidifier, central a/c system, mini split and heat pump systems. We service both standard and high efficiency systems.
- New customers: Equipment must be inspected by a Seaside Gas technician before entering into an agreement.

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Term & Conditions:

- You may opt to cover only certain equipment at your property; any equipment not covered by a maintenance contract will be billed at our regular service rates. Contact the office for current rates.
- Heat pump or mini split bag cleans are a deep cleaning service and are beyond the scope of a maintenance visit. Labor and materials will be discounted 15% for bag clean services.
- Maintenance Agreement contracts cover one property only. Additional properties require their own contract.
- Maintenance visits must be scheduled within the contract year; any visit that is not scheduled will be forfeit.
- We will always provide our customers with responsible, reliable service except in circumstances beyond our control.
- Maintenance Agreements are non-transferrable.
- Seaside Gas is not responsible for any direct, consequential, or incidental damages resulting from equipment failure.
- Maintenance Agreements do not cover the following:
 - Gas fireplaces, household appliances, generators, gas piping, water piping, ductwork, radiant heat, baseboard registers and piping, plumbing work, electrical work, new installations or repairs due to third party damage.
 - Future new equipment installed by a company other than Seaside Gas will not be covered under the agreement.

I have read and accept the attached proposal
and the above terms

Signature: _____

Print Name: _____

Date: _____

**We appreciate your business and look forward to
working with you.**

--
Kevin Saunders

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Credit Card Authorization

You authorize regularly scheduled charges to your credit card. You will be charged the amount indicated below each billing period. A receipt for each payment will be provided to you and the charge will appear on your credit card statement. Email notification will be given approximately 2 weeks before the payment date.

I _____ authorize Seaside Gas Service Inc to charge my credit card indicated below for \$_____ on the 1st / 15th of _____ of each year.
(Circle one) (Month)

Billing information:

Billing Address: _____ Phone # _____

City, State, Zip _____ Email _____

Card Details:

Visa Mastercard Discover American Express

Cardholder name: _____

Account/CC number: _____

Expiration date: _____

CVV: _____

Zip Code: _____

I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify Seaside Gas Service, Inc. in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. If the above noted payment dates fall on a weekend or holiday, I understand that the payments may be executed on the next business day. I acknowledge that the origination of Credit Card transactions to my account must comply with the provisions of U.S. law. I certify that I am an authorized user of this Credit Card and will not dispute these scheduled transactions; so long as the transactions correspond to the terms indicated in this authorization form.

Signature: _____

Date: _____