



Seaside Gas Service, Inc

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Annual Maintenance Agreement

DOCUMENT #MA-250 plus

Heating - Cooling - Hot water -Generators - IAQ ■ Installation - Maintenance - Service

Agreement: One year, renewed annually - please *read details below thoroughly*:

We can send you a detailed breakdown of cost based on your specific equipment.

NOTE: You can elect not to cover all equipment; service/maintenance and parts would be at our regular rates.

- \$250.00 for first system
 - \$150.00 for each additional piece of equipment (\$100.00 for central AC attached to furnace)
- Includes one free annual maintenance checkup for each system you have purchased an agreement for

Full details of this agreement - read thoroughly:

➤ Agreements are available for: All gas central heating equipment, all gas hot water heaters, all central or mini-split air conditioning systems. Humidifiers attached to central equipment.

- Both traditional and high efficiency gas heating equipment / central systems.
- Gas hot water heaters: traditional and high efficiency.
- Air conditioning: central and/or ductless mini-split units.
- Humidifier units, attached to any central HVAC system under agreement, are covered under that system's agreement.

➤ This agreement includes a free annual maintenance check-up of each system you purchase an agreement for; AC in the spring, heat in the fall; parts discounted. Bag deep cleanings of mini-split units are not included as part of regular maintenance; billed at the discounted agreement rate.

- First-time Maintenance Agreement sign-ups require an inspection of the equipment.

Equipment must be in good working condition and meet state and local code requirements.

- Per property address / per system; additional pieces of equipment, and/or separate properties, require individual agreements.
- Residential systems up to 250,000 BTUs and serving no more than two dwellings.

➤ For all other service and maintenance:

- All other service/maintenance to be billed at the discounted rate (parts & labor), for equipment under agreement.
- This Agreement discount does not apply to new equipment installations/replacements; and repair/installation/ replacement of: gas piping; water piping; duct work; radiant heat; baseboard registers and piping.
- Future new HVAC equipment installed by a company other than Seaside Gas will not be covered under agreement.
- This agreement does not apply to generators. (We do annually maintain, and service, the generators that we install.)
- This agreement does not apply to gas fireplaces, or white goods such as stoves, dryers – which we do not service.

- We will always provide our customers with responsible, reliable service, except in circumstances beyond our control.
- If you are not satisfied with this agreement during the first 30 days of coverage, Seaside will refund you the cost, minus the regular costs of service/maintenance calls. After 30 days, this agreement is non-refundable. Agreement is non-transferrable.
- Seaside Gas is not responsible for any direct, consequential, or incidental damages resulting from equipment failure.
- We reserve the right to refuse service/parts on a system that we have determined to be in need of replacement.

- Payment of agreement invoice constitutes acceptance of this agreement.
- An after-hours emergency would be no heat in the winter months, or a badly leaking boiler or hot water heater. Non-emergency issues will be scheduled during normal business hours.

● Our regular hourly rates, -15% discount (labor and parts) for any equipment under agreement:

Weekdays: \$150.00 :first 30 & \$30.00 per each additional :15 increment or portion thereof = first hour \$210.00

Nights/weekends/Holidays: Emergency service \$200.00 first :30. = first hour \$260.00

➤ **Always Call National Grid gas utility company if you think you smell natural gas 800-548-8000**

Your equipment	Yes agreement	No agreement
<ul style="list-style-type: none"> • <input type="checkbox"/> Boiler + indirect or standard water heater or • <input type="checkbox"/> Furnace + standard water heater <p>= \$250 for first / primary system <i>And this includes attached humidifiers / dehumidifiers; as well as any stand-alone dehumidifiers that we have installed.</i></p>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • <input type="checkbox"/> Additional boilers #____ • <input type="checkbox"/> Additional furnaces #____ <p>= \$150 each</p>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • <input type="checkbox"/> On-demand water heaters #____ <p>= \$150 each</p>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • <input type="checkbox"/> Central AC not attached to furnace (if you have a boiler for heat) <input type="checkbox"/> Additional central ACs not attached to furnaces #____ <p>= \$150 each</p>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • <input type="checkbox"/> Central AC attached to furnace <input type="checkbox"/> Additional central ACs attached to furnaces #____ <p>= \$100 each</p>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • <input type="checkbox"/> Mini split units - agreement is calculated per outdoor unit <p>#____ = \$150 each</p>	<input type="checkbox"/>	<input type="checkbox"/>

NOTE: You can elect not to cover all equipment; service/maintenance and parts would be at our regular rates for anything not under agreement.

NOTE: Generators are not included as part of our maintenance agreement; billed at regular rates.